

HOSTEL TAORMINA

RULES & PRICES

ur hostel has cosy shared bedrooms. An overnight stay costs from **€ 20,00 to 25,00** depending which season, except when there are special offers which are advertised on our website in the sector: "News-Promotion-Last Minute".

The use of sheets and blankets is included in the price.

As it is a hostel, THE TOILET FACILITIES ARE SHARED. Towels can be rent at 1€.

The hostel is open all the year round.

Reception: from 10:00a.m. to 10:00p.m.

Check-in: from 1:00p.m. to 10:00p.m.

Check-out: 10:00a.m.

On the day of departure, the rooms have to be left empty by 10:00a.m.

On arrival the guests must produce an identity document (identity card, driving license or passport) and pay the amount due for the whole stay.

Cancellation policy (read carefully!):

In case you cancel your reservation 48 hours before the start of check-in time 13:00) nothing will be charged on your credit card. In case you cancel your reservation further this limit, the cost of the first night will be charged on your credit card. In case of no show, the cost of the first night and the second one will be charged on your credit card.

In case of early departure, the total remaining of your staying will be charged on your credit card.

The Management is not responsible for any theft and/or loss.

The guests must:

1. On arrival: produce an identity document (identity card, driving licence or passport) and **pay the amount due for the whole stay.**
2. During the stay: observe hostel rules and times.
3. At the time of departure: give back the bed linen and the keys given on arrival.
4. Be totally silent from 11:00p.m. To 7:00a.m.

For any damage found, the cost of replacement will be charged to the guest responsible for the damage

Any claims or complaints should be referred to the Management.

For groups: each group must have a person responsible for relations with the Manager and who will also ensure order, discipline and respect of the rules.

Booking and payment

Everyone is advised to book in advance. Groups formed of more than 10 people must book.

The booking must be made at least 10 days in advance and it is valid only if made in person or by e-mail or completing the form in our web site.

One must communicate the number of people, the arrival and departure dates; the

requested service, the name of the person in charge, in the case of groups, and the phone number of who is making the booking.

The booking must be confirmed by making a down payment equal to the 50% of the amount owing for the requested services on the current account of the "A360gradi" Association, POSTE ITALIANE, Agenzia di Taormina, IBAN code IT 83 T 07601 16500 000098933039 COD BIC/SWIFT BPPIITRRXXX,

We accept payments by credit cards. We don't accept checks.
The payment in full for the whole stay must be made on your arrival.

In case of cancellation of the booking:

1. The Management will refund the whole amount, if the communication of cancellation is made within at least 30 days of the arranged date of arrival.
2. The Management will refund 50% of the amount paid, if the communication of cancellation is made within ten days of the arranged date of arrival.
3. There will be no refund, if the communication of cancellation is made in the last nine days before the arranged date of arrival.

Should any variation in the number of booked beds not be communicated on time, the Management reserves the right:

1. To charge you for the full number of beds booked for the first day should the number booked be greater.
2. Not to guarantee the accommodation for the number of people exceeding those booked.

The Management also reserves the right:

1. To decide, according to the availability and/or bookings already confirmed, the length of your stay, if you do not book in advance.
2. to suspend your stay if necessary, notwithstanding any further measures that may taken to safeguard public safety.

Our hostel is an accommodation facility at members' disposal.

The individual must observe the basic rules of tolerance, respect and collaboration, in order to guarantee the peaceful daily cohabitation with other guests and the staff.
The hostel cannot accept guests:

- who do not have a current identity document
- who do not have perfect sobriety and cleanliness

In order to maintain an appropriate behavior for cohabitation, good manners and respect for others we ask you:

1. To have an appropriate behavior to guarantee a peaceful stay in the hostel.
2. To maintain the greatest possible cleanliness and order both inside and outside the hostel.
3. To take the greatest care when using the structure and the equipment present in it or given to you to use.

Inside the hostel:

1. no preaching of one's politics or religion.
2. no drinking.

3. no making use of the bed without the sheets of the hostel.
4. no hanging washing inside the rooms.
5. no animals allowed.
6. no lighting of fires.
7. no use of drugs.
8. no gambling by any means.
9. no smoking inside the hostel.
10. no stranger is allowed inside the hostel without the explicit consent of the Management.

The guests are obliged to observe all the official regulations relating to the guests' obligations and those provided in the hostel rules.

In addition it is forbidden:

- To use any kind of stove to heat food
- To use any kind of stove to heat the room.
- To bring flammable materials, even in small amounts (alcohol, petrol, solvents, etc.)
- To camp or do any unauthorized activities in the space inside or outside the hostel.
- To throw down the drains any materials that could clog them up.

The guest is obliged to check that all the equipment and furniture, at his disposal, are in good condition and working properly, pointing out any faults to the secretarial staff.

The service staff can enter the rooms even when the guests are not there, in order to:

- do urgent repairs.
- inspect the rooms to check their condition at the beginning and at the end of the stay.
- clean and tidy up the rooms.

The Management can suspend your stay if necessary, notwithstanding any further measures that may be taken to safeguard public safety.

If you do not leave the room by 10.00 a.m. on the day of departure, you must pay for the following night, albeit having the possibility of making use of the service.

For any damage found, the cost of replacement will be charged to the guest responsible for the damage

YOU ARE REQUESTED TO READ THESE RULES CAREFULLY AND TO RESPECT EVERY POINT, ADHERING TO THE TERMS FIXED BY THE MANAGEMENT.

IF YOU DO NOT RESPECT THE RULES YOU WILL IMMEDIATELY BE ASKED TO LEAVE.

THE MANAGEMENT